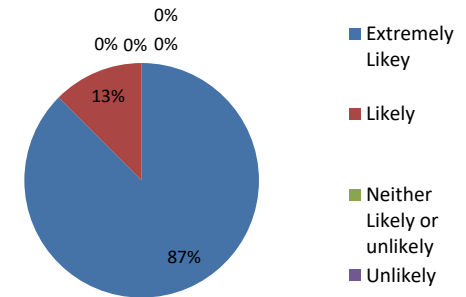


Period: July 2019
No. of Surveys: 32

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	28	4	0	0	0	0	32
Extremely Likey	28	0	0	0	0	0	
Likely	0	4	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

Likely*Very helpful staff* Good Service**The doctor was very helpful and also listened to me carefully**The service is friendly and has a good atmosphere***Because Drs are very good and receptionists are very helpful. I never had problem in making appointments.**Always happy. Thank you for always helping Because I have language problem. Dr S is excellent doctor.**Very happy. Reception always help. Drs are very good**Because staff is very helpful. My all family here.**Because Dr Kulshrestha is my doctor for many years. I have kind of build trust with doctors. I feel safe. Reception staff is very helpful and always there help.** Because i never had any complaint and always left satisfied. Very happy with the care I get here.** Doctors are very good. Always get an appointment.**Excellent Reception staff always willing to help very friendly. Doctors are amazing always listen and never rush. Very happy with the staff and service I get.**Very helpful surgery. I have got alanguage problem but staff and doctors always understand me.**Very happy with doctors and reception staff.**Because of the good service I receive.**Great Team work in this surgery. Very happy here.** Very very happy here, receptionists are very helpful because I have language problem but receptionists always help. Dr s is very good doctor.*Because good service, get an appointment on time and good staff. Doctors listen and sort the health issues. Me and family very happy here.**Because when I need appointment I get one quickly. Doctor is very nice and helpful.*I am very happy always get an appointment when I need. Doctors are very good.* I have been with this surgery all my life. Doctors are good and whole staff is really good. I am very happy.* Because doctors are good. I get appointment and seen on time.*Sometimes i don't have appointment but still I get to see doctor like today. I am very happy.**I am very happy even I have travel for I will still come here because I really do like my doctor* . Very happy here.* I am very happy here doctors are great.* very pleased with the Service Excellent Doctors who always care and never rush us out from the room. All the staff is very helpful and very professional.*Because doctors are excellent, Girls at reception are very nice and always smiling. Service is outstanding here always get an appointment when we need.**GP is very caring and understanding.*I am very happy here doctors are very good. Girls at reception always listen and always help because I have language problem.* Because if I need any emergency appointment I do get. Dr Sheena always listen and explain very nicely. Staff is very good.* fairly quick to get appointment, friendly staff on reception. Do not feel rushed by GP.

All comments are the expression of our service and care we provide with safety to our patients satisfaction. All staff please keep it up. Keep on doing things much better to satisfy patients in care.